resideo

SkyBell® HD Installation for Resideo Total Connect 2.0

REQUIREMENTS

- The **primary end-user's iOS or Android mobile device**, running the current Total Connect app. Use of the end-user's device is **STRONGLY RECOMMENDED**.

- For installation and continued operation, SkyBell must have a full-time Internet connection with at least 1.5 mbps upload speed. A 2.4 GHz router operating in B/G mode is required.

- **Video Doorbell Service** must be enabled on end-user's Total Connect account in AlarmNet 360™.

PHYSICAL INSTALLATION

DOORBELL CONNECTION (WIRED ONLY)

Wireless doorbells and intercoms are not compatible with SkyBell.

- Connection to a mechanical doorbell (physical chime) requires no additional hardware

- Connection to a digital doorbell (speaker instead of chime) requires SkyBell's Digital Doorbell Adapter Accessory

POWER SUPPLY

In the rare case where SkyBell is installed without a doorbell, a 10 ohm/10 watt resistor should be connected between the power supply and the device.

LOCATION

Test the Wi-Fi® connection speed at the location where the SkyBell will be mounted. A minimum of 1.5 mbps upload speed is required. The **Ookla speed test** app is recommended.

MORE SUPPORT

Videos about physical installation, power and doorbell connections can be viewed at **http://www.skybell.com/pages/support-hd**.

SkyBell® HD Installation

AlarmNet® (before installation at customer site)

LYNX AND LYRIC™ SYSTEMS

1. Log in to AlarmNet 360™ at **www.alarmnet360.com**.

2. Select **Devices > Device Programming** and search to find the customer's AlarmNet account.

3. Under **Action,** click the ⊙ button next to the **Edit** drop down.

4. Make sure the account is in either the "Smart Security" or "Smart Home" package.

PACKAGES	SELECT PACKAGE OPTIONS

SAVE **CANCEL**

Package Selection   Click here to learn about all available packages

[Smart Home   ⌄]

Package Description:
The Smart Home plan provides:
- Alarm signaling
- Daily supervision
- APL (Advanced Protection Logic)
- Total Connect
- 2-Way Voice
- Automation (Lights, Locks, and Thermostats)
- Amazon Alexa voice control assistant
- And More

To view all available features click on "Package Details".

Package Details

Add-Ons:
- ☑ Two-Way Voice ?
- ☐ Use Cellular Path Only
- ☐ Video Alarm Verification ?

Video Service ?

[7 Day Storage Plan   ⌄]

Note: 30 days storage plan is supported with HD Cameras only

Non-Billable Features:
- ☐ Account Lock ?
- ☐ HomeKit ?

5. Click **Save.**

SkyBell® HD Installation
AlarmNet® before installation at customer site (continued)

VISTA® SYSTEMS

1. Log in to AlarmNet 360™ at **www.alarmnet360.com**.

2. Select **Devices > Device Programming** and search to find the customer's AlarmNet account.

3. Under **Action**, use the dropdown to select **Edit**; click the ⊙ button.

4. On the **Edit Account** screen, find and select the Edit icon 🖉 for **package selection.**.

Edit Account   ✕

Account Summary

Account Details	Package Selection 🖉	Package Add-Ons 🖉
Primary City ID: 89	Smart Security	Default configuration chosen
Primary CS ID: 69		
Primary Subscriber: 0101		
Country of Installation: United States of America		
Primary MAC: 00d02d02b967		

Program Advanced Features

Click here to Program Advanced Features

Cellular Activation Notification
(Optional – Only for cellular devices)

Notification will be sent to
Additional email notification by:

[Email Message ▼]

Activation Status: Suspended

Add Total Connect

Click here to Add Total Connect

[PRINT] [PREVIOUS] [FINISH] [CANCEL]

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5. On the Edit/Program New Account screen, make sure "Smart Security" or "Smart Home" package is selected.
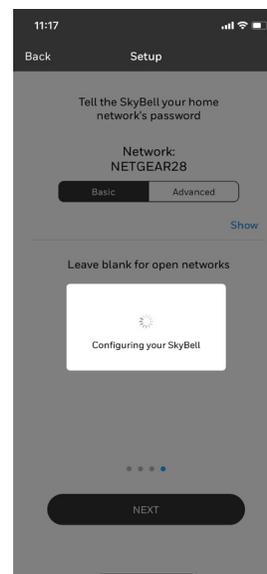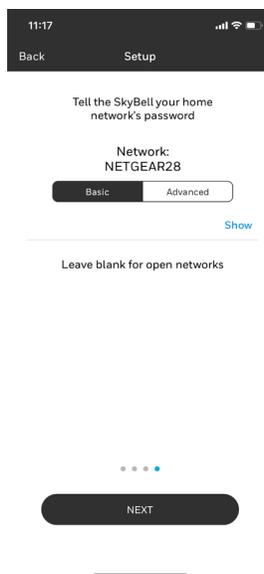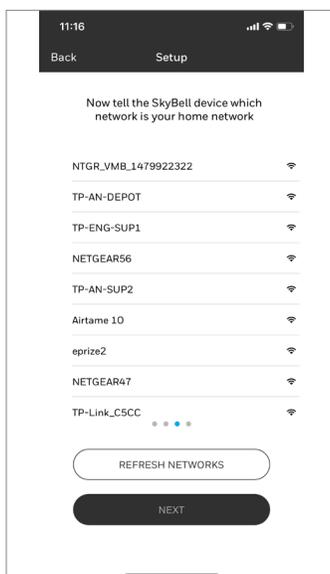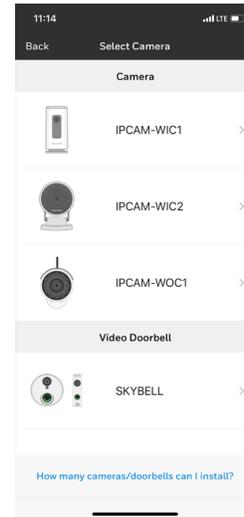
SkyBell® HD Installation

Total Connect (at customer site)

NOTES

- Use of the primary end-user's mobile device is strongly recommended for these steps. Signing in and making settings on the user's device helps to ensure that push notifications are received by the user.

- The Total Connect app will not display SkyBell setup options unless Video Doorbell Service is enabled in AlarmNet 360™ as shown in the previous section.

1. Log into the end-user's Total Connect account.

2. On the app, select the Cameras icon on the menu bar.

3. Select Doorbell. You will be directed to set up the new SkyBell.

4. The next steps depend on whether you are integrating a previously installed SkyBell into a Total Connect account or setting up a new SkyBell with a newly-created Total Connect account. For a **previously installed SkyBell**, you will be prompted for the login and password of the end-user's existing SkyBell account. Then, proceed to Step 5. For a **new SkyBell** in a newly created Total Connect account, follow the steps pictured below and proceed to Step 6.

SkyBell® HD Installation
Total Connect at customer site (continued)

5. Where the end-user has SkyBell devices linked to an existing SkyBell account, select the "I have an existing account login" option then follow the flow to bring that device into Total Connect.

6. Select the **lock** with which the SkyBell will be associated (optional).

7. When setup is complete, the **Camera** tab will display thumbnails of any captures taken by installed SkyBell(s).

For more information
resideo.com

AIR   SECURITY   WATER   ENERGY