

# Total Connect 2.0 Integration with the SkyBell HD Video Doorbell

## Integration Notes

- Supported on the Total Connect 2.0 iOS and Android Apps
  - Live video is only supported in the iOS and Android apps. The Total Connect website will play recorded video clips and contains SkyBell events
- Supported with the SkyBell HD and Trim Plus models only
  - The SkyBell HD and SkyBell Trim versions are available at ADI as part numbers DBCAM and DBCAM-TRIM (silver) and DBCAM-BR and DBCAM-TRIMBR (bronze), but any SkyBell HD or Trim is supported, regardless of place of purchase
- Integration supports the following features:
  - Full integration with the SkyBell HD or SkyBell Trim Plus
  - Stream live video, see, hear, and speak with visitors, arm/disarm security, and lock/unlock doors (August or z-wave locks) all from one screen
  - Push and email/SMS notifications for SkyBell events
  - SkyBell events and archived clips appear in Total connect 2.0 Events log
- Ability to integrate a new, out of box SkyBell HD or Trim Plus (SkyBell native app/SkyBell account not required) OR integrate an existing SkyBell HD or Trim Plus (with pre-existing SkyBell account) via Total Connect 2.0 iOS or Android app
- One SkyBell per Total Connect LOCATION
  - Total Connect Video/Automation packages NOT required





## Integration Steps for a new SkyBell install: (no pre-existing SkyBell account)


1. Install SkyBell hardware per SkyBell installation documents
2. Enable Video Doorbell option for the account via AlarmNet 360
  - a. Select option to Create a new SkyBell account (see screenshots below)
3. Complete the integration via TC2 iOS app version 3.12.5+ (see screenshots beginning on page 3)
  - a. Login to the TC2 iOS app and select the Doorbell menu option under the intended TC2 location
  - b. Follow on-screen instructions to enroll the SkyBell to the local Wi-Fi network and complete the integration
    - i. Integrator will need local network SSID and password


### Enabling on L52xx/L7000 & Lyric accounts (New workflow)


Change Total Connect 2.0 Service Plan


  
Total Connect 2.0 Plan  
Total Connect Basic


  
Information Service

  
Automation Service

  
Video Service  
None

  
Advertising Service

  
Chamberlain Service

  
Video Doorbell Service

Does this customer have a SkyBell account?


☐ Yes

☒ No, create a new SkyBell account

SAVE

CANCEL

### Enabling on Vista accounts (Old workflow)

Video Doorbell Service	
None	

#### Edit Account

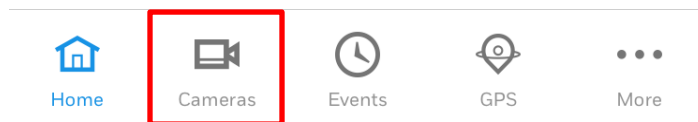
☒ Video Doorbell Service

☒ Create new SkyBell account 

#### Video Doorbell Service

Video doorbell service allows end-users to check doorbell activity on the Honeywell Total Connect 2.0 app via an iOS device

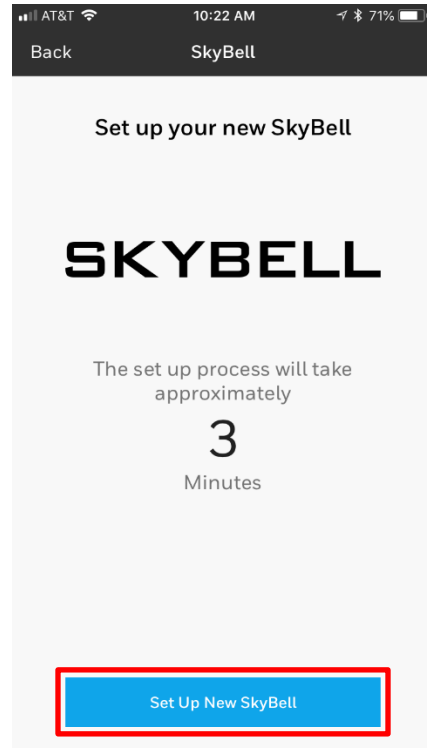
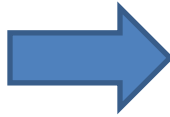
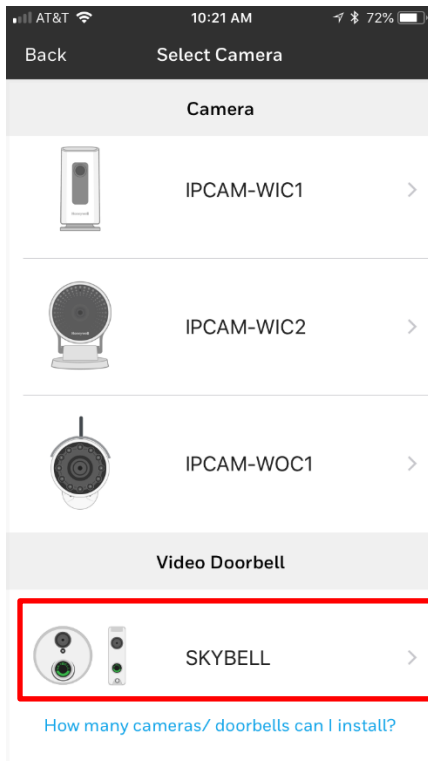
After installing/powering up the SkyBell unit, continue with the integration via the Total Connect 2.0 iOS or Android App by logging into the Total Connect location and selecting the Camera icon. (Note, the Camera option may be found under “More”, depending on other enabled services, and can be moved to the main page if desired). **NOTE: Screenshots are from the iOS App but are very similar to the Android App.**



Sign Out

7847i IPCAM... ▼

Add Camera



1. Once charged, SkyBell HD will blink red and green
2. After 15 minutes, if not blinking, hold the main button until it blinks red and green
3. Contact your dealer if you need help



If the SkyBell unit is blinking red and green, click next to continue. If blinking different colors, refer to the chart on page 12.



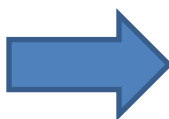
To begin syncing, leave the Total Connect 2.0 app and launch Settings



Select Wi-Fi and choose the network starting with SkyBellHD\_XXXXXXX

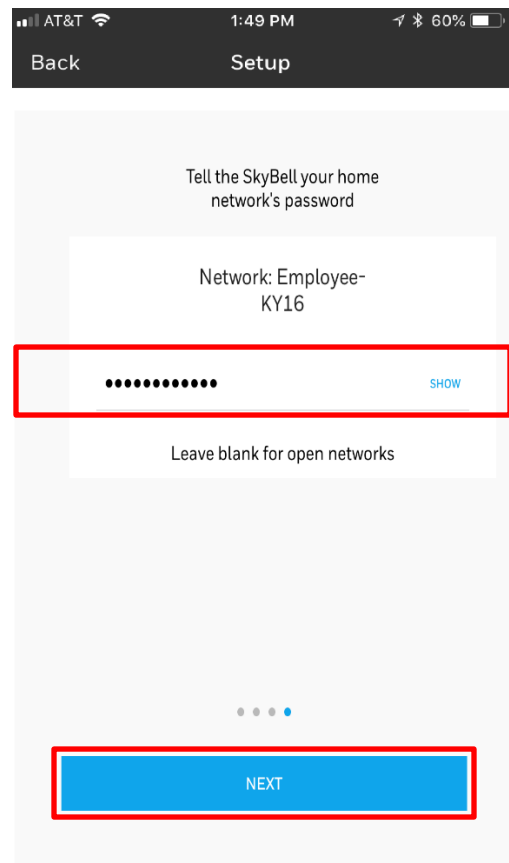
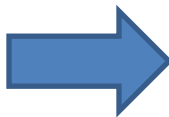
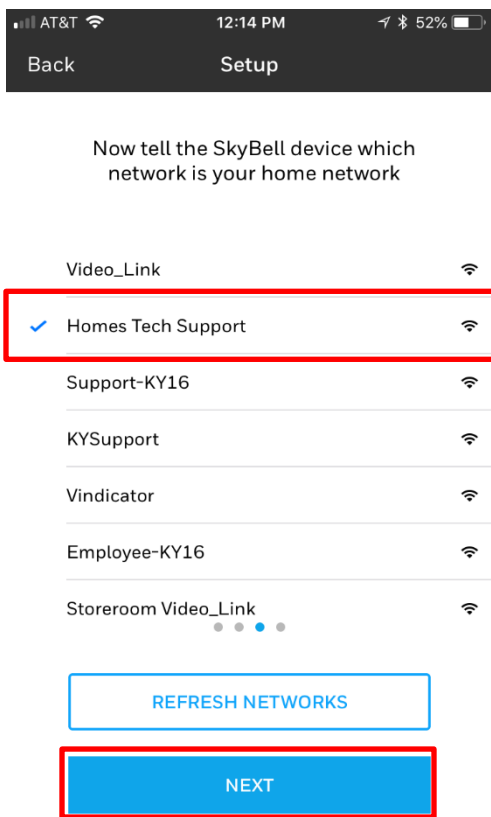


Return to Total Connect 2.0



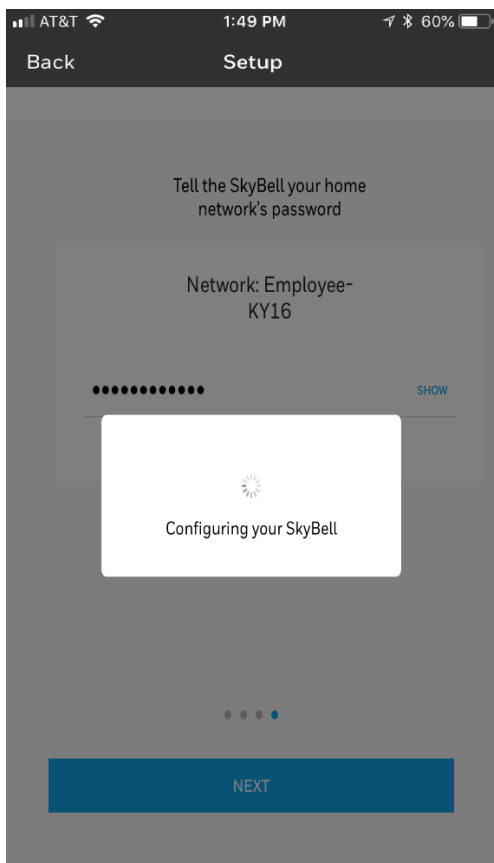
Once you reach this screen, push the iOS Home button so you can access the iOS Settings

In the iOS settings, select Wi-Fi then find and select the SkybellHD\_XXXXX in the list of available access points. Wait for it to connect as shown above, then return to the Total Connect iOS app

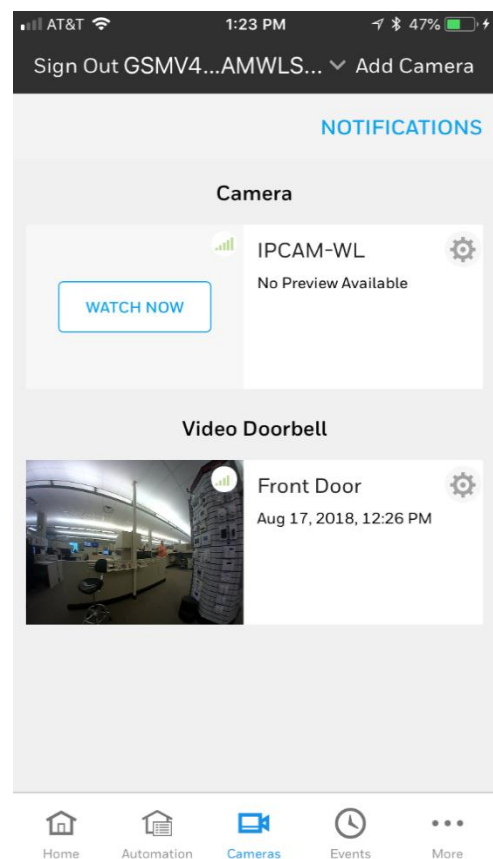
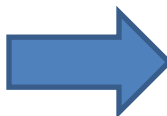


On the Total Connect iOS app, you will tell the SkyBell unit which network to connect to by selecting it from the list of available access points, then clicking Next

On this screen, you will enter the network password, then click Next



Wait while the SkyBell unit is configured and enrolled to the Wi-Fi network




Once the SkyBell is enrolled to the Wi-Fi network, you should see the camera preview image and you can stream live video by clicking on the thumbnail

## Integration Steps for an existing SkyBell install: (with pre-existing SkyBell account)

1. Enable Video Doorbell option for the account via AlarmNet 360
  - a. Do NOT select option to Create a SkyBell account (see screenshots below)
2. Complete the integration via TC2 iOS app version 3.12.5+ or Android App version
  - a. Login to the TC2 iOS app and select the Camera menu option under the intended TC2 location
  - b. Follow on-screen instructions to complete the integration
    - i. Integrator will need the existing SkyBell account credentials
3. All SkyBell features and settings can be accessed in the Total Connect iOS and Android Apps, including push notifications for SkyBell activity. The user should disable push notifications in the SkyBell HD native app to avoid duplicate notifications from Total Connect.


### Enabling on L52xx/L7000 & Lyric accounts (new workflow)

Change Total Connect 2.0 Service Plan




Total Connect 2.0 Plan

Total Connect Basic



Video Service

None




Video Doorbell Service

Does this customer have a SkyBell account?


☒ Yes

☐ No, create a new SkyBell account




Information Service

☐




Advertising Service

☐



Automation Service

☐



Chamberlain Service

☐

Note: Ensure to enable Automation service to select Chamberlain service

SAVE

CANCEL


- 8 -

Updated: 4/19/21



Enabling on Vista accounts (old workflow)

Video Doorbell Service



None

Edit Account


☒ Video Doorbell Service


☐ Create new SkyBell account 


Video Doorbell Service


Video doorbell service allows end-users to check doorbell activity on the Honeywell Total Connect 2.0 app via an iOS device


Continue with the integration via the Total Connect 2.0 App by logging into the Total Connect location and selecting the Camera icon. (Note, the Camera option may be found under “More”, depending on other enabled services, and can be moved to the main page if desired).

  
Home


  
Cameras

  
Events

  
GPS

  
More

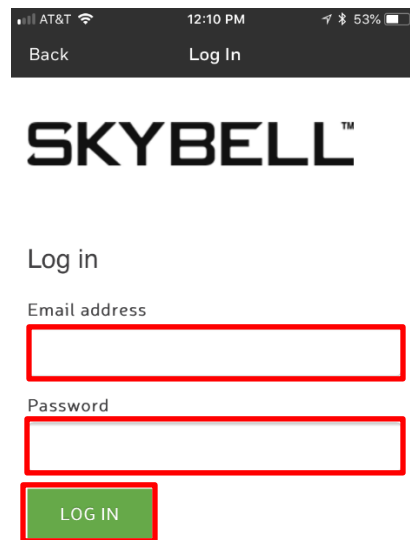
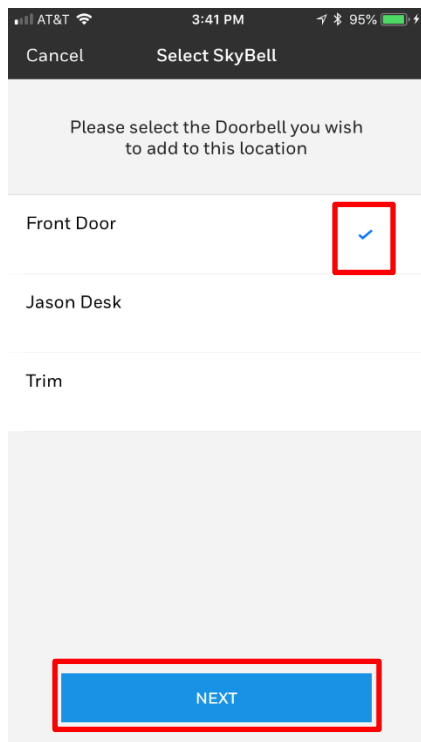
Sign Out

7847i IPCAM... 

Add Camera

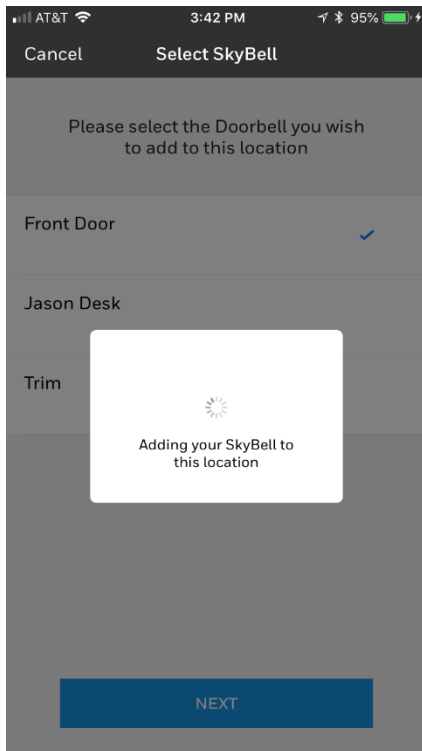


Click Add Existing SkyBell

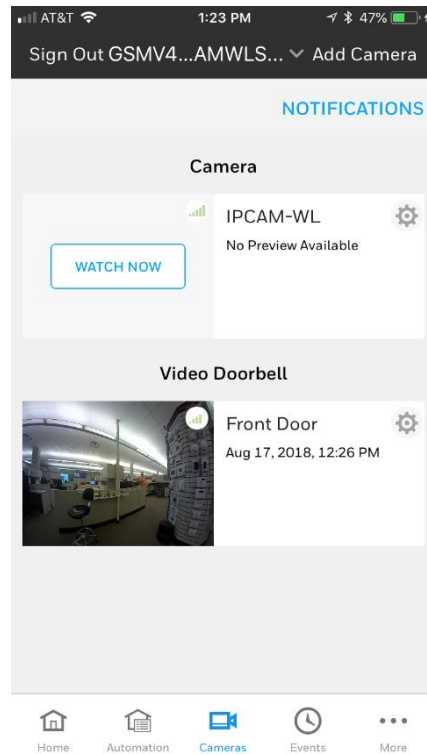
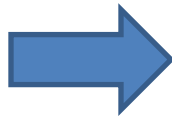


Input email address and password used for the existing SkyBell account then click Log In

If you have multiple Doorbells in you SkyBell account, select the desired doorbell, then click Next



Wait while the SkyBell is added to the  
Total Connect account









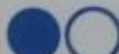


Once this screen appears, the integration is  
complete and you should see the camera  
preview image and you can stream live video  
by clicking on the thumbnail

**SKYBELL HD**  
WI-FI VIDEO DOORBELL



## LED Indicator Reference Index

<u>COLOR</u>	<u>DESCRIPTION</u>	<u>STATUS</u>
	RED / BLUE – alternating flash.....	SkyBell battery is charging (10-15 mins)
	YELLOW – solid (not flashing).....	SkyBell is performing a system start-up
	RED / GREEN – alternating flash.....	Wi-Fi synchronization mode
	ORANGE – rapid double-flash.....	No Wi-Fi, or lost Wi-Fi connection
	BLUE / GREEN – alternating flash.....	SkyBell connected to Wi-Fi, waiting for SkyBell HD server connection
	GREEN – solid (or user selected color).....	'Ready' mode
	WHITE – solid.....	'In-Call' mode
	BLUE / YELLOW – alternating flash.....	Firmware update in-progress
	BLUE – rapid strobe flash.....	Power Cycle - HOLD button for 45-seconds, LED will flash to show reset in progress

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