

Total Connect 2.0 Integration with the SkyBell HD Video Doorbell

Integration Notes

- Supported on the Total Connect 2.0 iOS and Android Apps
 - Live video is only supported in the iOS and Android apps. The Total Connect website will play recorded video clips and contains SkyBell events
- Supported with the SkyBell HD and Trim Plus models only
 - The SkyBell HD and SkyBell Trim versions are available at ADI as part numbers DBCAM and DBCAM-TRIM (silver) and DBCAM-BR and DBCAM-TRIMBR (bronze), but any SkyBell HD or Trim is supported, regardless of place of purchase
- Integration supports the following features:
 - Full integration with the SkyBell HD or SkyBell Trim Plus
 - Stream live video, see, hear, and speak with visitors, arm/disarm security, and lock/unlock doors (August or z-wave locks) all from one screen
 - Push and email/SMS notifications for SkyBell events
 - SkyBell events and archived clips appear in Total connect 2.0 Events log
- Ability to integrate a new, out of box SkyBell HD or Trim Plus (SkyBell native app/SkyBell account not required) OR integrate an existing SkyBell HD or Trim Plus (with pre-existing SkyBell account) via Total Connect 2.0 iOS or Android app
- One SkyBell per Total Connect LOCATION
 - Total Connect Video/Automation packages NOT required



Integration Steps for a new SkyBell install: (no pre-existing SkyBell account)

1. Install SkyBell hardware per SkyBell installation documents
2. Enable Video Doorbell option for the account via AlarmNet 360
 - a. Select option to Create a new SkyBell account (see screenshots below)
3. Complete the integration via TC2 iOS app version 3.12.5+ (see screenshots beginning on page 3)
 - a. Login to the TC2 iOS app and select the Doorbell menu option under the intended TC2 location
 - b. Follow on-screen instructions to enroll the SkyBell to the local Wi-Fi network and complete the integration
 - i. Integrator will need local network SSID and password

Enabling on L52xx/L7000 & Lyric accounts (New workflow)

Change Total Connect 2.0 Service Plan ✕

 Total Connect 2.0 Plan Total Connect Basic	 Information Service <input type="checkbox"/>	 Automation Service <input type="checkbox"/>
 Video Service None	 Advertising Service <input type="checkbox"/>	 Chamberlain Service <input type="checkbox"/>
 Video Doorbell Service <input checked="" type="checkbox"/> Does this customer have a SkyBell account? <input type="radio"/> Yes <input checked="" type="radio"/> No, create a new SkyBell account		Note: Ensure to enable Automation service to select Chamberlain service

Enabling on Vista accounts (Old workflow)

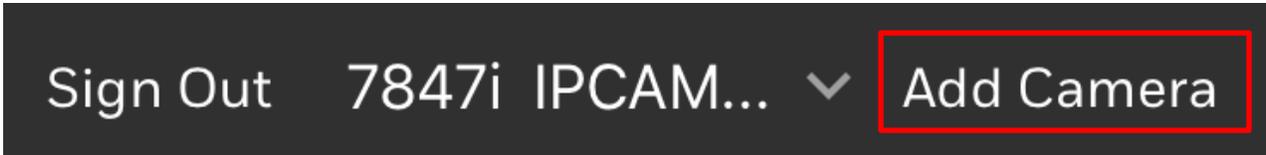
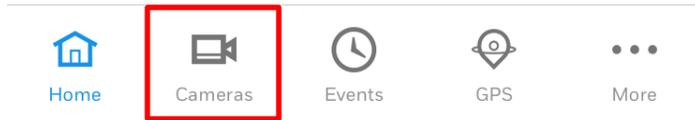
Video Doorbell Service	
None	

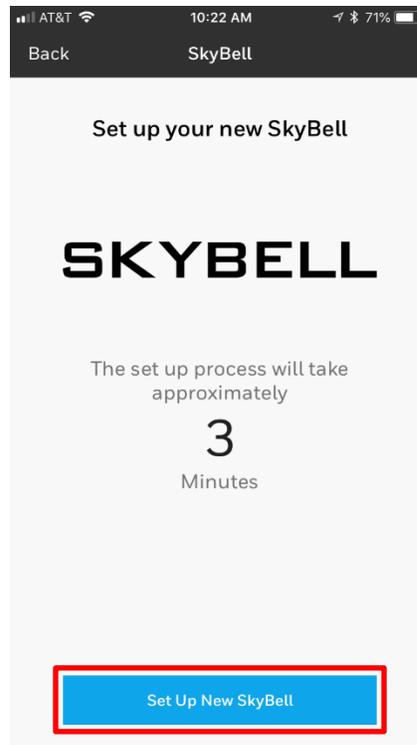
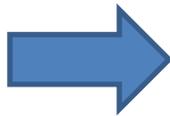
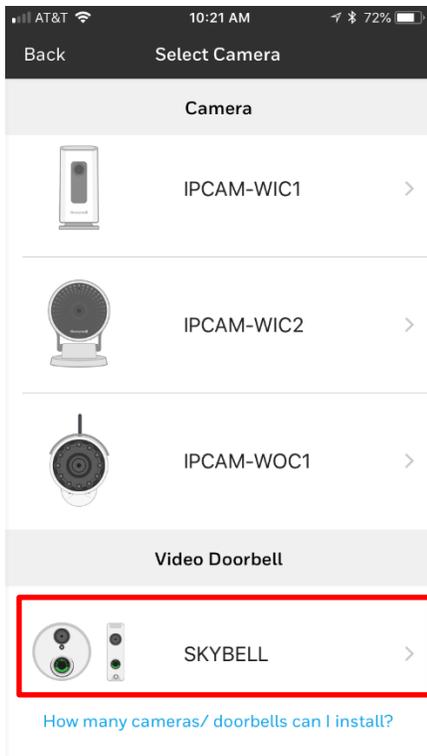
Edit Account

- Video Doorbell Service
- Create new SkyBell account 

Video Doorbell Service
Video doorbell service allows end-users to check doorbell activity on the Honeywell Total Connect 2.0 app via an iOS device

After installing/powering up the SkyBell unit, continue with the integration via the Total Connect 2.0 iOS or Android App by logging into the Total Connect location and selecting the Camera icon. (Note, the Camera option may be found under “More”, depending on other enabled services, and can be moved to the main page if desired). **NOTE: Screenshots are from the iOS App but are very similar to the Android App.**





1. Once charged, SkyBell HD will blink red and green
2. After 15 minutes, if not blinking, hold the main button until it blinks red and green
3. Contact your dealer if you need help



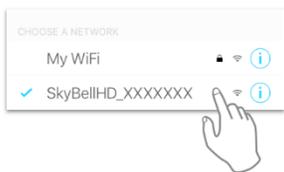
If the SkyBell unit is blinking red and green, click next to continue. If blinking different colors, refer to the chart on page 12.



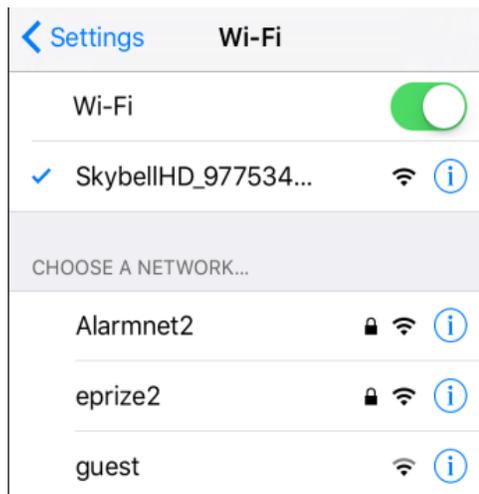
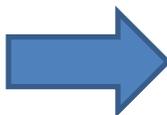
To begin syncing, leave the Total Connect 2.0 app and launch Settings



Select Wi-Fi and choose the network starting with SkyBellHD_XXXXXXX

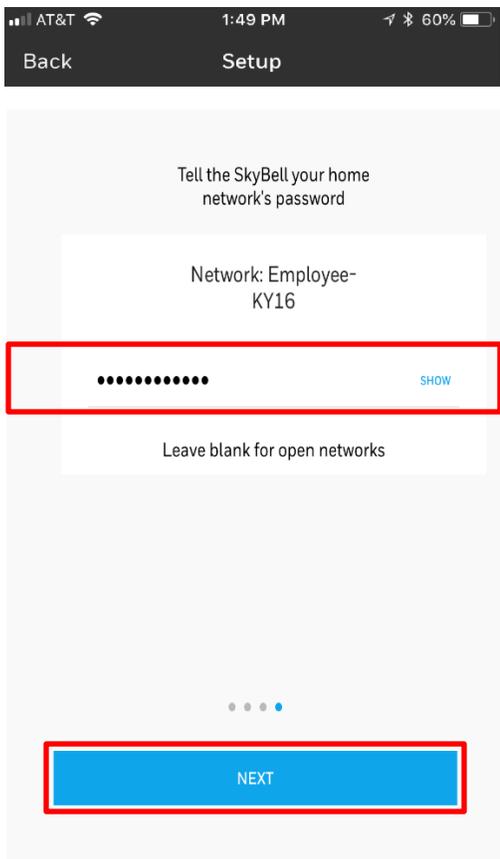
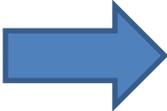
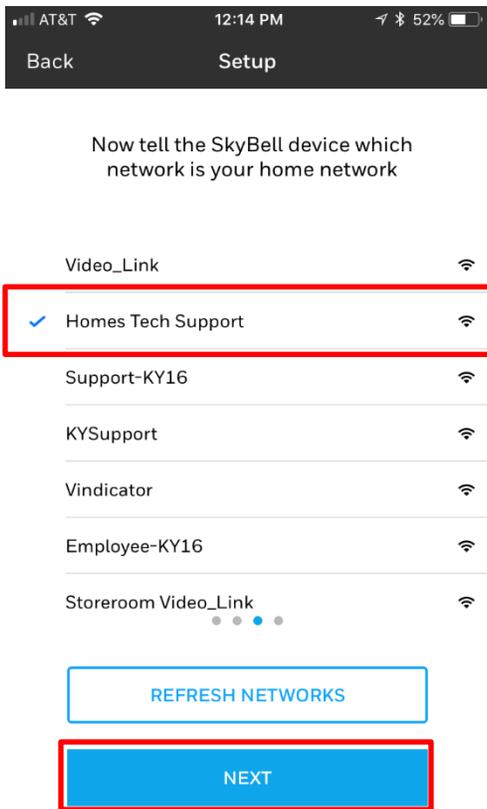


Return to Total Connect 2.0



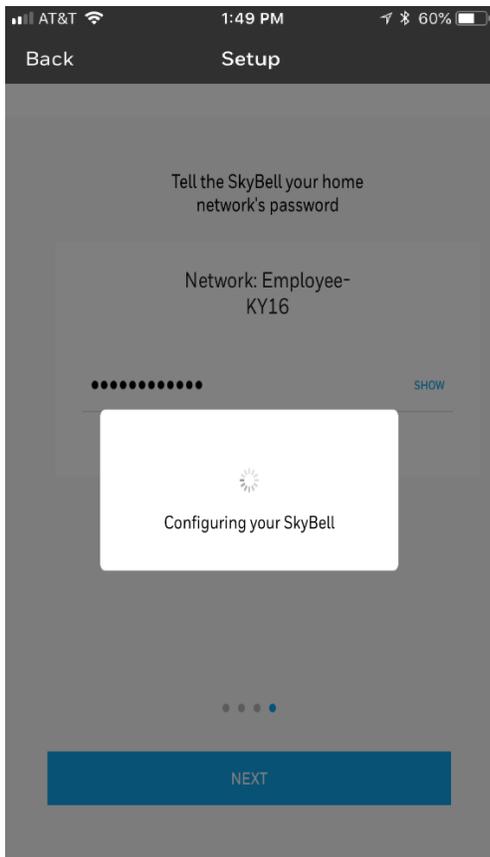
Once you reach this screen, push the iOS Home button so you can access the iOS Settings

In the iOS settings, select Wi-Fi then find and select the SkybellHD_XXXXX in the list of available access points. Wait for it to connect as shown above, then return to the Total Connect iOS app

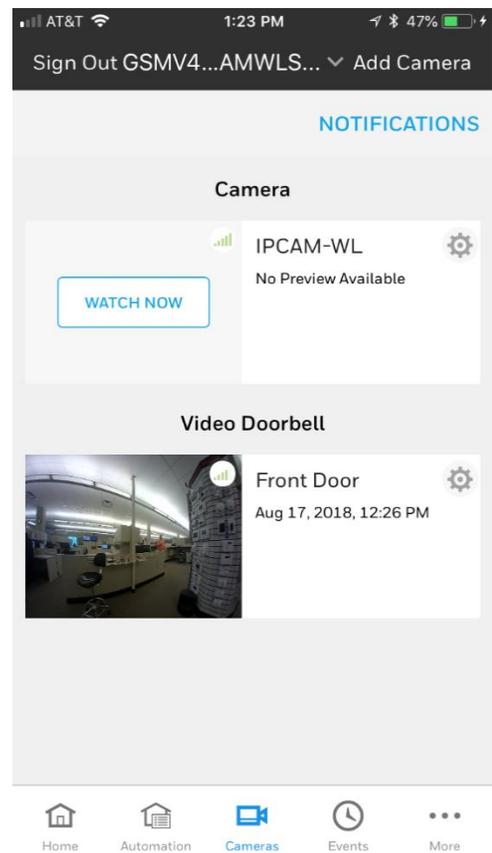
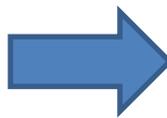


On the Total Connect iOS app, you will tell the SkyBell unit which network to connect to by selecting it from the list of available access points, then clicking Next

On this screen, you will enter the network password, then click Next



Wait while the SkyBell unit is configured and enrolled to the Wi-Fi network



Once the SkyBell is enrolled to the Wi-Fi network, you should see the camera preview image and you can stream live video by clicking on the thumbnail

Integration Steps for an existing SkyBell install: (with pre-existing SkyBell account)

1. Enable Video Doorbell option for the account via AlarmNet 360
 - a. Do NOT select option to Create a SkyBell account (see screenshots below)
2. Complete the integration via TC2 iOS app version 3.12.5+ or Android App version
 - a. Login to the TC2 iOS app and select the Camera menu option under the intended TC2 location
 - b. Follow on-screen instructions to complete the integration
 - i. Integrator will need the existing SkyBell account credentials
3. All SkyBell features and settings can be accessed in the Total Connect iOS and Android Apps, including push notifications for SkyBell activity. The user should disable push notifications in the SkyBell HD native app to avoid duplicate notifications from Total Connect.

Enabling on L52xx/L7000 & Lyric accounts (new workflow)

Change Total Connect 2.0 Service Plan ✕

 Total Connect 2.0 Plan Total Connect Basic	 Information Service <input type="checkbox"/>	 Automation Service <input type="checkbox"/>
 Video Service None	 Advertising Service <input type="checkbox"/>	 Chamberlain Service <input type="checkbox"/> <small>Note: Ensure to enable Automation service to select Chamberlain service</small>
 Video Doorbell Service <input checked="" type="checkbox"/>		

Does this customer have a SkyBell account?

Yes

No, create a new SkyBell account

SAVE CANCEL

Enabling on Vista accounts (old workflow)

The screenshot shows a configuration window for 'Video Doorbell Service'. At the top, there is a header bar with the text 'Video Doorbell Service' and a blue pencil icon to its right, both enclosed in a red rectangular box. Below this header is a dropdown menu currently displaying 'None'. Underneath the dropdown is a dark grey bar labeled 'Edit Account'. Below that, there are two checkboxes: the first is 'Video Doorbell Service' with a checked box, and the second is 'Create new SkyBell account' with an unchecked box. An information icon (i) is positioned to the right of the second checkbox. Below the checkboxes is a horizontal line, followed by the text 'Video Doorbell Service' and a descriptive paragraph: 'Video doorbell service allows end-users to check doorbell activity on the Honeywell Total Connect 2.0 app via an iOS device'.

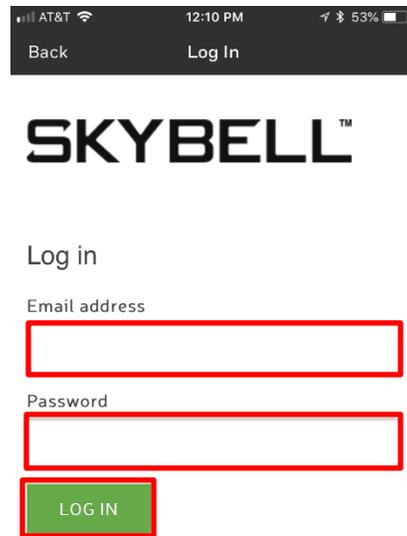
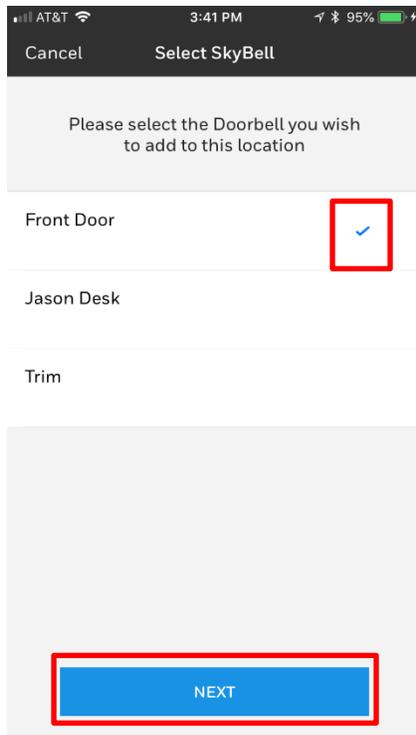
Continue with the integration via the Total Connect 2.0 App by logging into the Total Connect location and selecting the Camera icon. (Note, the Camera option may be found under “More”, depending on other enabled services, and can be moved to the main page if desired).

The screenshot shows a navigation bar with five icons: a house icon labeled 'Home', a camera icon labeled 'Cameras', a clock icon labeled 'Events', a location pin icon labeled 'GPS', and a three-dot menu icon labeled 'More'. The 'Cameras' icon and its label are enclosed in a red rectangular box.

The screenshot shows a dark grey user profile bar. On the left, it says 'Sign Out'. In the center, it displays the user's name '7847i IPCAM...' followed by a downward-pointing chevron. On the right, there is a button labeled 'Add Camera' which is enclosed in a red rectangular box.

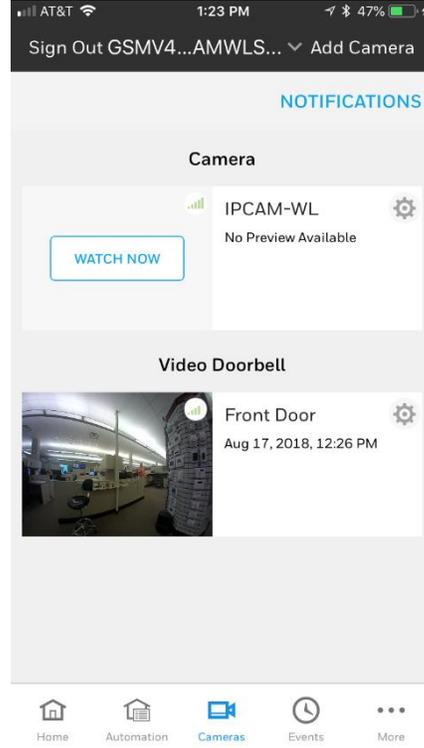
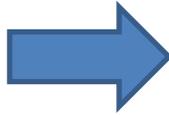
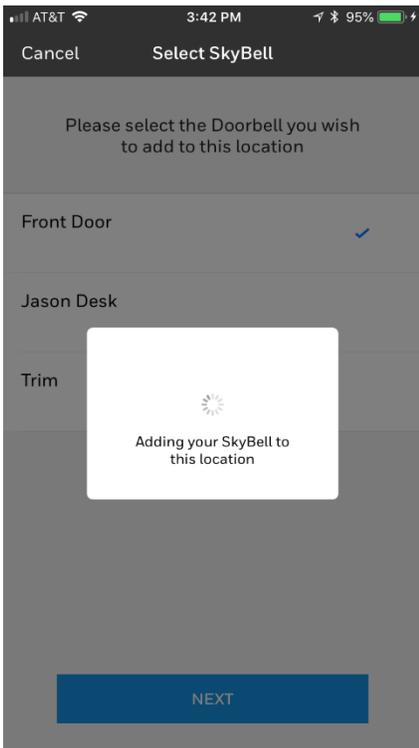


Click Add Existing SkyBell



Input email address and password used for the existing SkyBell account then click Log In

If you have multiple Doorbells in you SkyBell account, select the desired doorbell, then click Next

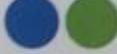
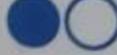


Wait while the SkyBell is added to the Total Connect account

Once this screen appears, the integration is complete and you should see the camera preview image and you can stream live video by clicking on the thumbnail



LED Indicator Reference Index

<u>COLOR</u>	<u>DESCRIPTION</u>	<u>STATUS</u>
	RED / BLUE – alternating flash.....	SkyBell battery is charging (10-15 mins)
	YELLOW – solid (not flashing).....	SkyBell is performing a system start-up
	RED / GREEN – alternating flash.....	Wi-Fi synchronization mode
	ORANGE – rapid double-flash.....	No Wi-Fi, or lost Wi-Fi connection
	BLUE / GREEN – alternating flash.....	SkyBell connected to Wi-Fi, waiting for SkyBell HD server connection
	GREEN – solid (or user selected color).....	'Ready' mode
	WHITE – solid.....	'In-Call' mode
	BLUE / YELLOW – alternating flash.....	Firmware update in-progress
	BLUE – rapid strobe flash.....	Power Cycle - HOLD button for 45-seconds, LED will flash to show reset in progress

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