



Lyric™

Frequently Asked Questions



GENERAL	
What is Lyric?	Lyric is a platform of products designed to meet the needs of the connected home market. The Lyric Thermostat was the first major product to be released on this platform, and the Lyric Controller—an all-in-one lifestyle management solution—is the next!
What is the Lyric Controller?	The Lyric Controller combines Honeywell Home world-class security technology with the interoperability needed to automate cameras, lights, locks, shades, thermostats and more. It's also the first product to take advantage of the Honeywell Home new sensors equipped with SiX™ Two-Way Wireless Technology.
How do you program the Lyric Controller?	The Lyric Controller can be fully programmed from your mobile device or PC using AlarmNet 360™—a tool that can dramatically streamline and simplify the way you manage your business, from on-boarding to install and customer service to account maintenance.
What is the Lyric Keypad?	The Lyric Keypad enables easy, on-premises security system control for the ultimate convenience and flexibility. Designed for use within the home, the versatile device can be installed on walls or placed on tabletops or nightstands. The keypad lets homeowners see system status, arm or disarm, summon for emergency help and receive system status and updates with sounds and voice.
Can the homeowner change the batteries in the Lyric system?	Homeowners can safely replace the backup battery in the Lyric Controller or the batteries found in any sensor with SiX Two-Way Wireless Technology. Since the controller and sensors are fully connected, you'll see the same change in battery level on AlarmNet 360™ that homeowners see on their panel because of the two-way technology.
What communication options are available for the Lyric Controller?	There are multiple ways the Lyric Controller communicates—LTE and built-in Wi-Fi®. The Lyric Controller also contains Z-Wave®—letting it talk to more third-party devices out of the box, lights and locks.

SiX™ TWO-WAY WIRELESS TECHNOLOGY FAQs	
What is Lyric™ Lock?	Once installed, SiX devices are locked into the Lyric panel and must be un-paired by the installing dealer to be used again—helping prevent account takeovers and conversions from competitors.
What is the range of SiX devices?	Range is typically 300 feet. However, every installation is different and range can be affected by the structure and size of the house or building.
What is the battery life of SiX devices?	Each of the SiX devices has a battery life of approximately five years. The wireless key may have less, since its use can vary greatly.
What type of batteries do SiX devices use?	The wireless key uses a single CR2032, the siren uses four AA Energizer E2 lithium batteries and the remaining devices use CR123-type batteries.
How do I change the batteries in my SiX peripherals?	The SiX peripherals have been designed to allow simple battery replacement. Details on the battery types and replacement can be found at security.honeywellhome.com .
When one smoke detector begins to sound, will the others?	Yes. This feature is known as one-go all-go and is enabled by the Lyric Controller. It insures occupants will hear a life safety alarm throughout the entire premises. It is also driven by safety agencies.
What do the multicolored lights in the center ring of the SiX siren mean?	<ul style="list-style-type: none"> - Rapid flashing green signifies that the siren is in enrollment mode - Solid red for 8-10 seconds indicates that the control panel is in the armed state (after an arm command) - Solid green for 8-10 seconds signifies that the control panel is in the disarmed state (after a disarm command) - Flashing white light indicates that a burglary event has occurred - Flashing red light signifies that a fire or carbon monoxide event has occurred (evacuate the premises and move to fresh air)
How can the homeowner check the status of their system with the wireless key before entering their home?	<p>Homeowners simply have to press one of the four buttons on the wireless key for approximately one-half of a second and observe the lights:</p> <ul style="list-style-type: none"> - Solid green indicates that the system is ready to be armed - Solid red indicates that the system is armed - Blinking red indicates that an alarm event has occurred. Use caution when entering. - Blinking green indicates that the system is not ready to arm (i.e. a door is open)
SMART SCENES	
What are Smart Scenes?	<p>Smart Scenes let users initiate a series of automation events with one command instead of several. Scenes can be automated for energy savings, comfort and security—enhancing your customers' lifestyles and helping them make the most of their homes.</p> <p>For example:</p> <ul style="list-style-type: none"> - A "Leaving Home" scene could lock the doors, turn off the lights and have the thermostat adjust to a more economical setting when your customers arm their systems before heading to work - A "Goodnight" scene could entail having the doors lock and the lights shut off when they arm their systems at night - A schedule might be created to have the porch and hallway lights turn on and the thermostat adjust to a specific temperature an hour before they leave the office
How are Smart Scenes controlled?	You will need Resideo Total Connect Remote Services to add, edit and delete Smart Scenes.
How many pre-canned Smart Scenes come with the Lyric Controller?	<p>Scenes that come within the Lyric Controller.</p> <ol style="list-style-type: none"> i. Home ii. Away iii. Bedtime iv. Vacation <p>The only functions that can be performed on the Lyric Controller are showing or running Smart Scenes. An end-user cannot add, edit or delete Smart Scenes from the panel. That can only be accomplished through Total Connect.</p>
Are more Smart Scenes available?	Yes, you can add up to 20 Smart Scenes via Total Connect.

For FAQs on AlarmNet 360, please visit AlarmNet360.com.

For FAQs on Total Connect Remote Services, please visit www.totalconnecttoolkit.com

For more information

security.honeywellhome.com/hsc



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