

AVS - Audio Verification System

User Guide

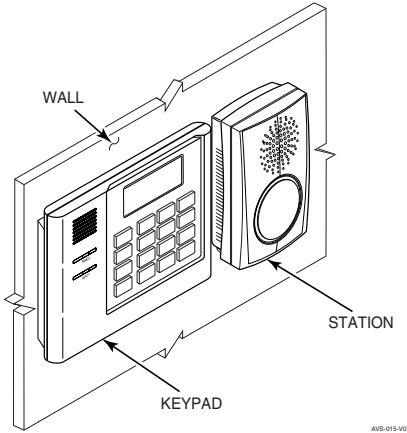
About the Audio Verification System (AVS)

Congratulations on your ownership of an Audio Verification System (AVS). This system works in conjunction with your alarm system and allows a central station operator to listen, speak to, or conduct a two-way conversation with an individual at the protected premises when an alarm occurs. This can assist the central station in quickly gathering information about the nature and location of the alarm, which is helpful when dispatching police or other emergency services as required.

The AVS is comprised of a Base Unit and one or more Remote Stations (AVST).

The Base unit, along with Remote Stations, comprises an audio system that offers central station 2-way voice communication with the protected premises. The system serves as a central audio controller where it establishes audio signal pathways between the incoming telephone line and remote stations.

The stations serve as the user interface. Each has a built-in microphone and speaker that send audio signals to and receive audio signals from the system.



Typical Remote Station Installation (configurations may vary)

Depending on your specific installation, your system may have up to three stations installed. These stations will have been installed at various locations inside your premises.

2-Way Voice Operation (Central Station)

The system allows a central station operator to listen and/or talk to individuals at the premises via the remote stations following receipt of an alarm report from the premise’s alarm system. This helps to prevent false alarms and in cases of an actual alarm, allows the operator to gather information about the nature and locations of the alarm that may be helpful to the responding fire, police, or rescue agencies. This feature works in conjunction with the premises alarm system and is controlled by the central station operator; it does not require any intervention by you to operate.

The system provides three 2-way voice-operating modes from which the central station operator can choose.

2-Way Voice Operating Modes

Mode	Description
Talk	Operator can talk through all inside stations simultaneously or through one selected inside or outside station.
Listen	Operator can listen through all inside stations simultaneously or through one selected inside or outside station.
2-way voice	Operator can hold a conversation with individuals at all inside stations simultaneously or at one selected inside or outside station.

In the event of an alarm

When an alarm occurs, the control automatically dials the central station and reports the alarm. Once the reporting is complete, the central station operator can activate the AVS system and listen in to the activity at the premises. The operator can also choose to speak to persons at the premises if the situation dictates. To respond to the central station operator, the user should simply speak normally in the vicinity of the remote station.

IN THE EVENT OF TROUBLE WITH REGULAR TELEPHONE SERVICE

In the event of trouble with regular telephone service, disconnect the phone lines at the base unit. We recommend that your certified installer demonstrate disconnecting the phones on installation of the system. If the regular phone works correctly after the lines have been disconnected from the AVS system, the system has a problem and should be returned for repair. If upon disconnection of the phone lines, there is still a problem on the line, the Telephone Company should be notified that they have a problem and request prompt repair service.

IMPORTANT: If the phone service is at fault in the test above, re-connect the phone lines immediately; if the AVS system is at fault, re-connect the phone lines as soon as the system is repaired, because the system relies on this connection for communication with the central monitoring station.

The user may not under any circumstances (in or out of warranty) attempt any service or repairs to the system. It must be returned to the factory or an authorized service agency for all repairs.

FEDERAL COMMUNICATIONS COMMISSION & INDUSTRY CANADA STATEMENTS

The user shall not make any changes or modifications to the equipment unless authorized by the Installation Instructions or User's Manual. Unauthorized changes or modifications could void the user's authority to operate the equipment.

CLASS B DIGITAL DEVICE STATEMENT

This equipment has been tested to FCC requirements and has been found acceptable for use. The FCC requires the following statement for your information:

This equipment generates and uses radio frequency energy and if not installed and used properly, that is, in strict accordance with the manufacturer's instructions, may cause interference to radio and television reception. It has been type tested and found to comply with the limits for a Class B computing device in accordance with the specifications in Part 15 of FCC Rules, which are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- If using an indoor antenna, have a quality outdoor antenna installed.
- Reorient the receiving antenna until interference is reduced or eliminated.
- Move the radio or television receiver away from the receiver/control.
- Move the antenna leads away from any wire runs to the receiver/control.
- Plug the receiver/control into a different outlet so that it and the radio or television receiver are on different branch circuits.
- Consult the dealer or an experienced radio/TV technician for help.

INDUSTRY CANADA CLASS B STATEMENT

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

FCC / IC STATEMENT

This device complies with Part 15 of the FCC Rules, and RSS-210 of Industry Canada. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Cet appareil est conforme à la partie 15 des règles de la FCC & de RSS-210 des Industries Canada. Son fonctionnement est soumis aux conditions suivantes: (1)

Cet appareil ne doit pas causer d'interférences nuisibles. (2) Cet appareil doit accepter toute interférence reçue y compris les interférences causant une réception indésirable.

FEDERAL COMMUNICATIONS COMMISSION (FCC) Part 68 NOTICE

This equipment complies with Part 68 of the FCC rules. On the front cover of this equipment is a label that contains, among other information, the FCC registration number and ringer equivalence number (REN) for this equipment. If requested, this information must be provided to the telephone company.

The REN is used to determine the quantity of devices that may be connected to the telephone line. Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of the RENs should not exceed five (5). To be certain of the number of devices that may be connected to the line, as determined by the total RENs, contact the telephone company to determine the maximum REN for the calling area.

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. If advance notice is not practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make the necessary modifications in order to maintain uninterrupted service.

If trouble is experienced with this equipment, please contact the manufacturer for repair and warranty information. If the trouble is causing harm to the telephone network, the telephone company may request that you remove the equipment from the network until the problem is resolved.

There are no user-serviceable components in this product, and all necessary repairs must be made by the manufacturer. Other repair methods may invalidate the FCC registration on this product.

This equipment cannot be used on telephone company-provided coin service. Connection to Party Line Service is subject to state tariffs.

This equipment is hearing-aid compatible.

When programming or making test calls to an emergency number, briefly explain to the dispatcher the reason for the call. Perform such activities in the off-peak hours, such as early morning or late evening.

TWO YEAR LIMITED WARRANTY

Honeywell International Inc., acting through its Security & Communications business ("Seller"), 2 Corporate Center Drive, Melville, New York 11747 warrants its products to be free from defects in materials and workmanship under normal use and service, normal wear and tear excepted, for 24 months from the manufacture date code; provided, however, that in the event the Buyer presents a proper invoice relating to the purchased product and such invoice bears a date later than the manufacture date, then Seller may at its discretion, reflect the warranty period as commencing at invoice date. Except as required by law, this Limited Warranty is only made to Buyer and may not be transferred to any third party. During the applicable warranty period, Seller will repair or replace, at its sole option and as the exclusive remedy hereunder, free of charge, any defective products.

Seller shall have no obligation under this Limited Warranty or otherwise if the product:

- (i) is improperly installed, applied or maintained;
- (ii) installed outside of stated operating parameters, altered or improperly serviced or repaired by anyone other than the Seller/Seller's Authorized Service/Repair Center;
- (iii) damage is caused by outside natural occurrences, such as lightning, power surges, fire, floods, acts of nature, or the like; or
- (iv) defects result from unauthorized modification, misuse, vandalism, alterations of serial numbers, other causes unrelated to defective materials or workmanship, or failures related to batteries of any type used in connection with the products sold hereunder.

Exceptions to Warranty With Respect to Honeywell Products listed below:

Hardwire Contacts and PIRs – Seller warrants parts for hardwire contacts and PIRs in accordance with the terms of the above limited warranty for a period of five (5) years from the manufacture date code.

EXCLUSION OF WARRANTIES, LIMITATION OF LIABILITY

THERE ARE NO WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE OR OTHERWISE, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. TO THE FULLEST EXTENT PERMITTED BY LAW, IN NO CASE SHALL SELLER BE LIABLE TO ANYONE FOR ANY (i) CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES ARISING OUT OF OR RELATING IN ANY WAY TO THE PRODUCT AND/OR FOR BREACH OF THIS OR ANY OTHER WARRANTY OR CONDITION, EXPRESS OR IMPLIED, OR UPON ANY OTHER BASIS OF LIABILITY WHATSOEVER, EVEN IF THE LOSS OR DAMAGE IS CAUSED BY SELLER'S OWN NEGLIGENCE OR FAULT AND EVEN IF SELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSSES OR DAMAGES. Any product description (whether in writing or made orally by Seller or Seller's agents), specifications, samples, models, bulletin, drawings, diagrams, engineering sheets or similar materials used in connection with the Buyer's order are for the sole purpose of identifying the Seller's products and shall not be construed as an express warranty or condition. Any suggestions by Seller or Seller's agents regarding use, applications, or suitability of the products shall not be construed as an express warranty or condition unless confirmed to be such in writing by Seller. Seller does not represent that the products it sells may not be compromised or circumvented; that the products will prevent any personal injury or property loss by burglary, robbery, fire or otherwise, or that the products will in all cases provide adequate warning or protection. Buyer understands that a properly installed and maintained alarm may only reduce the risk of a burglary, robbery or fire without warning, but it is not insurance or a guarantee that such will not occur or will not cause or lead to personal injury or property loss. CONSEQUENTLY, SELLER SHALL HAVE NO LIABILITY FOR ANY PERSONAL INJURY, PROPERTY DAMAGE OR OTHER LOSS BASED ON ANY CLAIM AT ALL INCLUDING A CLAIM THE PRODUCT FAILED TO GIVE WARNING. However, if Seller is held liable whether directly or indirectly for any loss or damage with respect to the products it sells, regardless of cause or origin, its maximum liability shall not in any case exceed the purchase price of the product, which shall be fixed as liquidated damages and not as a penalty, and shall be the complete and exclusive remedy against the Seller. Should your product become defective during the warranty, please contact your installer to facilitate repair or replacement with Seller pursuant to the terms hereof. Seller reserves the right to replace any defective product under warranty with new, refurbished, or remanufactured product.



K14861-3 10/08 Rev. B

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